

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

2004 SEP 30 10:44
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701
CHIEF CLERK'S OFFICE

For Commission Use Only:
Case: 04-0598

ORIGINAL

Regarding a complaint by (Person making the complaint): Karen J. Dimond

Against (Utility name): Nicor Gas

As to (Reason for complaint) 1) Improper "catch-up" bill
2) Moving a meter without consent

in Niles Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 8242 N. Merrill, Niles IL 60714

The service address that I am complaining about is (same)

My home telephone is (847) 825-8242

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 814-2120

(Full name of utility company) Nicor Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Ill. Admin. Code 500.240(6) 83 Ill. Admin. Code 500.170
83 Ill. Admin. Code 280.80
83 Ill. Admin. Code 280.100

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

(See attached.)

Please clearly state what you want the Commission to do in this case:

(See attached.)

Date: Sept. 17 2004
(Month, day, year)

Complainant's Signature Karen J. Dimond

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Karen J. Dimond, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Karen J. Dimond

Subscribed and sworn/affirmed to before me on (month, day, year) Sept. 17, 2004

Heidi Traum
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.